

SAFETY INSTRUCTIONS – ZORO BATHROOM ACCESSORIES

In accordance with the requirements of Regulation (EU) 2023/988 on General Product Safety (GPSR)

I. Introduction

This manual contains information on the safe use, installation, and maintenance of Zoro bathroom accessories. Please read this manual before using the product and follow its instructions. Failure to follow the instructions in this manual may result in product damage, endanger the health of users, and may invalidate warranty claims. The manufacturer is not liable for damage resulting from improper installation or use of the product inconsistent with the instructions.

II. Product information

1. Product group name

Product identification: ZORO bathroom accessories

Manufacturer: ZORO Sp. z o. o. with its registered office in Opoczno; address: ul. Piotrkowska 199, 26-300 Opoczno

Model number: According to the code on the label

2. Characteristics of the product group

ZORO bathroom accessories are intended for use as bathroom equipment, for organizing space and improving hygiene. They are not intended for applications where they may come into contact with water intended for human consumption. This product group includes free-standing and wall-mounted products, toilet brushes and stands, towel rails and hooks, soap dishes, soap dispensers, wall-mounted mugs, hand shower holders, and shower rails. Products in this group are not toys or electrical appliances, but safety depends on proper installation, intended use, and proper maintenance.

III. Precautions

1. Assembly instructions

Detailed assembly and use instructions are included with the product. Please read them carefully.

Recommendations:

Accessories should be installed in accordance with the installation instructions and, for wall-mounted products, using mounting hardware appropriate for the wall's construction material. During installation, ensure there are no electrical or plumbing lines running in the drilling area.

2. Instructions for use

Products in this group are designed for lightweight items, as intended. They should not be used to hang heavy objects or support them, regardless of the location or method of installation. Periodically, if the product is mounted to a wall, check for looseness. This is a natural phenomenon that may occur after prolonged use. In such a case, tighten the mounting screws according to the installation instructions. Avoid contact with sharp structural elements.

3. Maintenance and cleaning instructions

Products in this group do not require special maintenance or care. However, direct contact with highly corrosive, acidic, or alkaline chemicals and solvents should be avoided, as they can damage the coating. Care should be performed using water or water with detergent. After washing, the product should be wiped dry to prevent the risk of corrosion and scale formation.

4. Safety instructions

- ZORO bathroom accessories should be used in accordance with their declared purpose, described in point II.
- The precautions described in section III should be followed.
- If the product has detailed operating instructions, they must be followed strictly.
- If the product has a manufacturer's warranty, it must be adhered to.
- Products from the ZORO bathroom accessories group do not pose a threat to children and people with disabilities if used in accordance with the provisions of this manual.

5. Procedure in case of failure

- Damage to the product surface (e.g. cracks, deformation): stop using the product and replace it with a new one.
- Loose or missing product fastenings: stop using the product and re-fasten it according to the assembly instructions.

IV. Risk assessment

1. Usage Risk Analysis

The purpose of the risk analysis is to identify and assess potential hazards associated with the use of ZORO bathroom accessories and to determine actions to minimize these hazards. During normal and intended use, ZORO bathroom accessories do not pose a risk of injury to the user. However, this risk cannot be ruled out if the product is damaged or if it is incorrectly installed and used. Tables 1 and 2 summarize the results of the analysis of potential risks identified by the manufacturer.

a) Risk of injury to the user

Table 1. User injury risk analysis

Risk No.	Danger	Potential effects	Probability P (1-5)	Effects S (1-5)	Risk Level (P x S)	Remedies
1	Injury (skin cut) by an adult	Bleeding, pain	1	2	2	Described below
2	Injury (skin cut) by a child	Bleeding, pain	2	2	4	Described below

To prevent injury (skin cut), take appropriate precautions:

- In the case of adults, avoid contact with sharp edges and elements, whether occurring naturally or as a result of damage to the product, including burrs in the paint coating.
- In the case of children, the product should be used under adult supervision, in compliance with the above-mentioned conditions.

b) Risk of being hit by a falling product

Table 2. Product impact risk analysis

Risk No.	Danger	Potential effects	Probability P (1-5)	Effects S (1-5)	Risk Level (P x S)	Remedies
1	Hitting an adult	Pain	1	2	2	Described below
2	Hitting a child	Pain	1	2	2	Described below

To prevent impact, take appropriate precautions (in the case of a product mounted to a wall):

- The product must be installed as described in the installation instructions.
- The correct mounting of the product should be checked periodically and corrections/reassembly should be made if any irregularities are detected, e.g. the product is loose.

2. Risk minimization measures

To minimize risks and ensure safe use, the manufacturer has implemented the following solutions:

- High-quality materials – all components are resistant to factors and situations typical of the declared use.
- Instructions for use and installation – available to users and installers.
- Quality control system – each product undergoes a quality control process.
- Cleaning and maintenance – manufacturer's recommendations for regular cleaning of products.

V. Conclusions and recommendations

This product is safe to use provided the instructions in this manual and the warranty card are followed. The highest risk level (4) associated with using this product is child injury (skin cut), so it is recommended that the product be used under adult supervision.

VI. Compliance with regulations and standards

The product meets the requirements specified in:

- Regulation (EU) 2023/988 on general product safety (GPSR),
- RoHS Directive 2011/65/EU – restriction of hazardous substances in the product.

If you have any questions regarding the general safety of use of our products and the requirements arising from Regulation (EU) 2023/988 of the European Parliament and of the Council of 10 May 2023 on general product safety (GPSR) amending Regulation (EU) No 1025/2012 of the European Parliament and of the Council and Directive (EU) 2020/1828 of the European Parliament and of the Council and repealing Directive 2001/95/EC of the European Parliament and of the Council and Council Directive 87/357/EEC, please send correspondence to the e-mail address gpsr@zoro.com.pl, report by phone at (+48) 730 605 106, or by traditional mail to the following address:

Zoro Sp. z o. o.
Piotrkowska Street 199
26-300 Opoczno

VII. Contact details and service

If you have any general questions regarding our offer, please send your correspondence to the customer service department e-mail address dok@zoro.com.pl, by phone at (+48) 730 605 106, or by traditional mail to the following address:

Zoro Sp. z o. o.
Piotrkowska Street 199
26-300 Opoczno

If you have any questions regarding the technical aspects of our products or need service, please contact our technical department at dt@zoro.com.pl, by phone at (+48) 730 605 106, or by post to the following address:

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